

November 2020

Welcome!

Hello and welcome to the November 2020 issue of the RRC Newsletter – Health and Safety Business. I hope this email still finds you well and safe during this difficult period.

Here you'll find an overview of the most recent and important developments at RRC. As always, you can find out more information on our website: www.rrc.co.uk

New Managing Director

As part of a planned succession I have replaced Gary Fallaize as Managing Director at RRC. Gary has been at the helm for over 25 years and has shaped and driven RRC through many changes over that time. There is never a perfect moment to replace someone who has been so instrumental to the business but we have been planning this for some time. I can only thank Gary for all his hard work and support over the years and I look forward to working with the team to further improve the experience for all our learners.

This has been a trying period for all of us this year and we have, like you, had to adapt to many changes in delivery of learning and assessment but I fully believe this will have a positive benefit for you all in the coming years. Whilst the pandemic is far from over we can see definite signs of a resolution on the horizon.

Classroom and Live Online Courses

We had recently returned to some classroom training but the recent UK lockdown has caused us regrettably to suspend this provision for the coming months. We made the judgement that the safety of our learners, tutors and staff was of paramount importance. This provision will return as soon as is possible when we believe it is safe to do so.

We have now been running a new virtual classroom product- Live Online for many months and we believe we have created a top quality innovative product for learners who want the participation and interaction of a classroom course but the convenience of online learning. Live Online offers the following features on top of our existing Online provision:

- Interactive real-time live training sessions using Zoom.
- A range of different activities providing opportunities to collaborate with fellow learners.
- Directed study to gain new knowledge and put it into practice.
- Recordings of the training sessions for you to review and revise from.

We have expanded our provision to cover many of our courses and believe this will be a key part of our learning experience far beyond the pandemic.



NEBOSH Open Book Exams

The first set of NEBOSH Open book exam results for the National and International General certificate were released recently and RRC performed exceptionally well with results up to 40% above the NEBOSH Average. We feel this demonstrates the quality of our learning materials and learner experience. We know that the transition to scenario-based assessment is a change to many of you but we feel it actually better examines your thorough understanding of the material. There have been some people who have claimed this will 'dumb down' the assessment but we believe this could not be further from the truth.

NEBOSH are likely to transition many of their courses to this style of assessment and they have provided a wealth of resources to help the learner. Of particular note they have recently released feedback for the August NGC1/IGC1/NG1/IG1 exam which is essential reading for all learners embarking on this qualification. Please read all the resources displayed at the top of your course page on the RRC Learning Centre for further information.

Quality and Continual Improvement

One of our key drivers is to continually improve the learner experience for you all. I have a particular interest in this area and we will be reaching out to many of you over the coming months for feedback on your experience as a learner at RRC. We take this process exceptionally seriously and will take your great ideas to better improve the product we offer to you all.

I hope that you continue to follow government guidelines and stay safe, and I look forward to seeing you at an event in the near future.

All the best,

Richard Stockley
Managing Director





Student Focus

In this section of the newsletter we focus on any important information that applies to your course. Please review the following carefully for anything that may impact your studies.

Don't worry – you will find that all the amendments noted here have been made to RRC digital and downloadable publications.

NEBOSH Resources

If you are studying for a NEBOSH qualification, we would like to remind you that guidance from NEBOSH is available in the following publications, which can all be accessed from the 'Qualifications' area of the NEBOSH website (under 'Resources' for each relevant qualification):

- **Preparing Learners for Assessment Guide – Certificate and Diploma Written Question Papers**
 This gives advice on learning methods, revision and examination technique and is designed to boost your confidence and improve your performance in the written assessment.
(Note: not relevant to Units NG1, IG1, NGC1 or IGC1.)
- **Guidance on Command Words – Certificate Qualifications**
 This gives definitions of command words and example responses to everyday scenarios and typical exam questions.
(Note: not relevant to Units NG1, IG1, NGC1 or IGC1.)
- **Guidance on Command Words – Diploma Qualifications**
 This gives definitions of command words and example responses to typical exam questions.
- **Sample New-Look Question Papers**
 These show the current format for paper-based, invigilated exams at Certificate level. They are no longer divided into sections but still contain one 20-mark question and ten 8-mark questions.
(Note: not relevant to Units NG1, IG1, NGC1 or IGC1.)
- **Open Book Examinations: Learner Guide**
 This gives guidance on the new Open Book Examinations for Certificate Units NG1, IG1, NGC1 and IGC1.
(Note: not relevant to any other Certificate units.)
- **Open Book Examinations: Learner Feedback**
 This uses the August 2020 Open Book Exam as an example. It gives advice on the kind of answers that would attract marks and those that would not and guidance on how to approach similar questions that you could expect to see in future papers.
(Note: only relevant to Units NG1, IG1, NGC1 or IGC1.)

We strongly recommend reading the guidance referred to above that is relevant to the units you are studying, as part of your preparation for the exams.





RRC Resources

RRC Environmental Law and Case Law Guide

We have updated the Environmental Law and Case Law Guide in relation to some recent legislation. If you are studying a national (UK) course, please note the change below.

Environmental Protection (Plastic Straws, Cotton Buds and Stirrers) (England) Regulations 2020

This is a new entry. You can access it here:

[Environmental Protection \(Plastic Straws, Cotton Buds and Stirrers\) \(England\) Regulations 2020](#)

The complete Environmental Law and Case Law Guide (in which the change has already been made) can be accessed via the Resources or Quick Links sections on the Learning Centre.

Any changes required to your study elements as a result of the legislation referred to above are covered in the section on your course below.

NEBOSH Diploma

NEBOSH National Diploma in Environmental Management

Units ED1 and NDEM2

Some text in these units has been updated in relation to:

- ISO 14040 and ISO 14044 (life-cycle assessment) (Unit ED1 Element 4).
- Current guidance on monitoring stack emissions (Unit ED1 Element 8).
- New guidance on land contamination risk management (Unit ED1 Element 11).
- The **Investigatory Powers (Communications Data) (Relevant Public Authorities and Designated Senior Officers) Regulations 2020** (Unit NDEM2 Element 1).
- The **Environmental Protection (Plastic Straws, Cotton Buds and Stirrers) (England) Regulations 2020** (Unit NDEM2 Element 3).
- New guidance on the rules for invasive species in England and Wales (Unit NDEM2 Element 3).

Please refer to the following Supplement for the amendments:

[NEBOSH Supplement](#)

Note: these changes have been made in RRC digital and downloadable publications.





NEBOSH International Diploma in Environmental Management

Unit ED1

Some text in this unit has been updated in relation to:

- ISO 14040 and ISO 14044 (life-cycle assessment) (Unit ED1 Element 4).
- Current guidance on monitoring stack emissions (Unit ED1 Element 8).
- New guidance on land contamination risk management (Unit ED1 Element 11).

Please refer to the following Supplement for the amendments:

[IED Supplement](#)

Note: these changes have been made in RRC digital and downloadable publications.





Examination Closing Dates

The registration dates for the next available sittings for the NEBOSH exams are listed below. Please make sure you are aware of any mandatory entry requirements, such as submission of coursework, attendance at workshops, etc.

Please note that the following information is based on the national dates set by NEBOSH. Some centres arrange 'local' examination dates, which will fall on different days.

Course	RRC Exam Registration Closing Dates	Examination Date
NEBOSH Award in Health and Safety at Work/Process Industries and NEBOSH Certificate in Process Safety Management		
Units: HSW1, HSW2, HSEP1, PSM1	08/01/2021	03/03/2021
NEBOSH National General Certificate (Open-Book Exam)		
Units: NG1, NGC1	08/01/2021	03/02/2021
NEBOSH National Certificate		
Units: GC2, FC1, NCC1, EC1, NHC1	08/01/2021	03/03/2021
NEBOSH International General Certificate (Open-Book Exam)		
Units: IG1, IGC1	08/01/2021	03/02/2021
NEBOSH International Certificate		
Units: GC2, IFC1, ICC1, IOG	08/01/2021	03/03/2021
NEBOSH National/International Diploma in Environmental Management		
Unit ED1	07/05/2021	05/07/2021
NEBOSH Diploma in Occupational Health and Safety		
Unit A, Unit IA	07/05/2021	06/07/2021
Unit B, Unit IB	07/05/2021	07/07/2021
Unit C, Unit IC	07/05/2021	08/07/2021
NEBOSH Diploma in Occupational Health and Safety/Environmental Management		
Unit DNI, Unit N/IDEM2	08/01/2021	24/02/2021

RRC Middle East

Please click the following link to access RRC Middle East to check course dates and fees for 2020.

www.rrc.co.ae

